

Directives to the Charlotte TGA Recipient developed and approved by the Ryan White Planning Body
 Fiscal Year 2019-2020 | Needs Assessment Workgroup: August 7, 2019; Approved by full PB: September 18, 2019

Service	Origin of Proposal	Directives	Relates to	Status
MAI (all categories)	11/14/18 NA Workgroup, 1/16/19 full PB	Funded MAI services must be tailored specifically to reducing health disparities for minority populations beyond the typical Part A services, based on Needs Assessment data and/or county-level data.	Request for Proposal Recipient report to Planning Body	Recipient added specific info in RFP
General (all categories)	11/14/18 NA Workgroup: PCN 16-02, HRSA Site Visit Report 2018	Funded services should be available during non-traditional hours and in non-traditional settings, including but not limited to satellite offices or through telehealth services.	Request for Proposal Recipient report to Planning Body	
General (all categories)	11/14/18 NA Workgroup; 1/16/19 full PB	All funded services should be offered in a holistic, trauma-informed, and culturally competent framework for all populations.	Request for Proposal Recipient report to Planning Body	Partnered with ReCAST to invite providers to trauma workshop Fall 2019
Health Insurance Premium & Cost Sharing Assistance (Priority 3)	8/7/19 NA Workgroup	The TGA should partner with North Carolina's Part B Program and local agencies already providing HIPCSA services to enroll more people in HMAP/ADAP/ICAP/PCAP and ACA services.	Request for Proposal Recipient report to Planning Body	Recipient in planning stage – American Exchange
Medical Case Management (Priority 4)	11/14/18 NA Workgroup / Consumer concerns & HRSA Site Visit Report 2018; 8/7/19 NA Workgroup	Funded MCM services should be available in all 6 counties, including but not limited to satellite offices or through telehealth services.	Request for Proposal Recipient report to Planning Body	Recipient met with Union & Anson PH
Medical Transportation (Priority 5)	11/14/18 NA Workgroup: Needs Assessment Results 2018	Funded Medical Transportation services should utilize the most cost-effective method available to ensure resources are maximized across the TGA.	Cost/client service utilization data from CAREWare Recipient report to Planning Body	Recipient in research stage

Recommendations from the 2019 Ryan White Needs Assessment:

- Income and health insurance must be addressed as social determinants of health** that contribute both to HIV and a person's overall health outcomes.
- The Ryan White Part A Program should intentionally educate** Ryan White Providers and Consumers about health insurance, HIPCSA, ADAP/HMAP/ICAP/PCAP (Part B) services to improve informed decision-making regarding access to comprehensive medical services.
- HIV services should be widely advertised across the TGA**, especially in communities of Color and Latinx communities. Advertisements should be provided, at a minimum, in both English and Spanish. Advertisements should be informed and tested by PLWH and should include information on how to access services and the expected cost.